

## CONTACTS

To contact any of the BSH staff or steering committee members listed below, please e-mail [sphelp@commerce.state.wi.us](mailto:sphelp@commerce.state.wi.us). Within the e-mail make sure to indicate whom you would like to speak with.

### **Bureau of Housing – Wisconsin Department of Commerce**

#### **Adam Smith**

- Sets overall policy and project direction
- Manages budgets
- Oversees the work break down on tasks associated with the WISP project
- Acts as the contact for the business end of Bowman Systems and as the policy contact with HUD
- Deals with technological issues in WISP.
- Reports out the statistics for the HMIS for both policy and data quality issues.
- Manages grant compliance issues.
- Trains users and administrators on WISP.
- Co-chairs the State-wide HMIS Steering Committee meeting.

#### **Melisa Perez – FrontDoor Marketing and Customer Service**

- Maintains WISP's Web Page.
- Creates and distributes marketing material about FrontDoor and ServicePoint.
- Manages WIFD HelpDesk.
- Works with WHEDA and other FrontDoor financial contributors.
- Attends conferences and trade shows to market FrontDoor and other housing programs.

#### **Patti Glassburn**

- Invoices WISP Partner Agencies for their continuing and new licenses

#### **Joanna Storm – Report Coordination and Customer Support**

- Manages WISP HelpDesk.
- Develops custom reports upon request from partner agencies.
- Develops support material.
- Acts as the contact for users of the software from the participating agencies.
- Acts as the contact for new agencies interested in becoming a WISP partner.

### **State of Wisconsin HMIS Steering Committee**

Name	Agency	City / County
Jennifer Allen	St. Vincent de Paul	Green Bay / Brown
Patti Abbot	Hope House	Milwaukee / Milwaukee
Nancy Monarrez	Hope House	Milwaukee / Milwaukee
Karen Smith	Western Dairyland	Independence / Trempealeau
Vicki Berenson	WCADV***	Statewide
Joana Hemschemeyer	Hebron House	Waukesha / Waukesha
Sarah Lim	Tellurian	Madison / Dane
Theresa Barrett	Caritas	Beloit / Rock
Duane Mireles	HALO	Racine / Racine
Lisa Schneider	Housing Partnership	Appleton / Outagamie
Randy Hahn	Salvation Army	Wausau / Marathon

\*\*\*Advisory only (not part of the representative body)